To my dear Clients,

As we approach the milestone of our 20th year anniversary in business and reflect back, first, we want to stop and **thank each one of you**, our clients, friends and family that have made this journey possible through your continued support.

To plan for the future of the next 20 years and to best serve the community, we have decided to sell the agency to Elias Ghali. His background includes over 16 years of insurance experience with carriers like Erie, National General, Travelers, Nationwide, Progressive, Foremost, Safeco, Allstate and Encompass just to mention a few. When you meet and get to work with Elias, you will find that he will go above and beyond to provide you with the same level of service you have come to expect and deserve from me.

The way we were lead to each other from different circumstances and the way our paths have intersected, we have decided to change the name to **Path Insurance Agency**, reflecting our new journey that we are starting together with all of you.

With this exciting next step we are excited to be moving our office to the new **Path Insurance Agency** office location, just a few miles up 74 in Indian Trail. The new office opening on August 1st will be located at **4391 Indian Trail Fairview Rd, Indian Trail NC 28079**, (right down from First Baptist of Indian Trail).

Although it will be a new location and a new name, you will be able to reach us by phone at our original number 704-289-6266 or by email at the following new address:

- General Emails: <u>Sales@PathAgencyInc.com</u>
- Shelly Bridget: <u>Shelly@PathAgencyInc.com</u>
- Chad Bass: <u>Chad@PathAgencyInc.com</u>
- Kim Bass: <u>Kim@PathAgencyInc.com</u>
- Elias Ghali: <u>Eghali@PathAgencyInc.com</u>

Rest assured, we will continue to monitor all Bassinssvc.com email addresses until we feel comfortable that all of you know how to reach us.

To celebrate our new path, we will be hosting a Customer Appreciation event with food and beverages so that you may come and see the new office and talk with us. In case you haven't met Chad or Shelly, they will be there along with Elie, Jeff and myself.

You will be receiving a formal invitation with additional details for this event as soon as a final date is determined.

Thank you all again for your continued support and we look forward to working with all of you for the next 20 years!!!!

Yours very truly,

Kim Bass, CPIA Your Agent.

